

Town of Grand Island

**PRODUCT/
SERVICE
INFORMATION
ABOUT YOUR
WATER BILL**

ANNOUNCING...

ACH DEBIT

**ACH DEBIT TRANSACTIONS
FOR YOUR WATER/SEWER BILL.
AVOID POSTAGE/LATE CHARGES!
HAVE YOUR BILL PAID
AUTOMATICALLY,
EVEN WHILE YOU ARE
OUT OF TOWN!**



phone: 773-9600 Ext. 614

WHAT IS ACH? ACH stands for Automated Clearing House, a domestic electronic funds transfer system.

WILL I STILL GET A WATER BILL? Yes, you will receive a bill identical in appearance to your old bill format, **BUT** it will notify you that the bill amount will be automatically deducted from the account you have designated. You will not remit a payment.

WHEN WILL MY ACCOUNT BE DEBITED? Your account will be debited for the net amount of your bill on or after the 10th of the month your bill is due.

WHY NOT ON THE 15TH OF THE MONTH WHEN THE PAYMENT IS DUE? Because our office, and the banks involved, need time to process the transaction before the legal due date of the 15th.

WHAT IF THE TRANSACTION OVERDRAWS MY BANK ACCOUNT? Your water/sewer account would be subject to the same charges as if an NSF transaction had occurred. This may include late penalties in addition to return check charges.

WHAT IS THE ADVANTAGE TO ME WITH THIS PROGRAM? You can be out of town and be assured that your water/sewer bill is being paid on time. You save time, postage, trips to Town Hall, and any late charges you would incur had your payment not reached us by the due date.

IS THERE A FEE FOR THIS SERVICE? No, there is no fee. ACH transactions are less expensive for Banks to process than regular paper check transactions.

HOW DO I SIGN UP FOR THIS PROGRAM? Call or stop into the Water Billing office, upstairs at Town Hall. There is an authorization form that needs to be completed and submitted with a voided check for the account you wish to use.

CAN I STOP THE PROGRAM AT ANY TIME? Yes, with proper lead time and notification the ACH Debit process can be terminated.

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